

Please fill out the below form by entering in the details into the mandatory fields marked with the red asterisk * and return by email to warranties@fanmaster.com.au and our customer service team will reply with a return number.

**Please note a copy of your customers invoice must be provided with this form if claiming under warranty. If applicable, a credit will be issued in accordance with our standard terms and conditions. A restocking fee may apply. If goods are not received within 4 weeks of date of issue of this service/return report no credit will be issued.*

SERVICE/RETURN REPORT	
RETURN NO:	DATE:
CUSTOMER & INVOICE DETAILS	
COMPANY:	FANMASTER INVOICE NO:
CONTACT:	DATE SOLD:
PHONE:	YOUR CUSTOMER INVOICE: <i>Please attach copy of invoice</i>
PRODUCT DETAILS	
PART NO:	NATURE OF PROBLEM: <i>Please be specific</i>
QTY:	
SERIAL NO:	
FOR OFFICE USE ONLY	
RETURN TYPE: <i>Please tick a box</i>	CREDIT <input type="checkbox"/> WARRANTY <input type="checkbox"/>
SERVICE DETAILS	
TECHNICIANS REMARKS & SERVICE DETAILS:	SERVICE DATE:
	TIME STARTED:
	TIME FINISHED:
	TOTAL HOURS:
UNIT REPAIRED: Y / N (PLEASE CIRCLE)	UNIT REPLACED: Y / N (PLEASE CIRCLE)
UNIT RETURNED TO STOCK: Y / N (PLEASE CIRCLE)	BIN LOCATION: